



## **INFORMATION FROM THE ANALYSIS PERFORMANCE FY'2020**

Unyeway, Inc. has a detailed program evaluation analysis, see complete organization Annual Report. In brief summary,

### Surveys Satisfaction

- Participants at 98%
- Employees at 93%
- Parent/Care Provider 94%
- Funding 89%
- Customers 98%

### Program Progress

#### Attendance

- Participant Organization Average 94%

#### Objectives Achieved

- Community Employment Services range 57%-100%
- Chula Vista Program 71%-96%
- Lakeside Program 72%-100%

### Effectiveness

Demographics – shows the 2 largest ethnic/race groups. See complete effectiveness ratings for all demographic groups.

- CES Participants 32% female vs. staff 75% female.
- CES ethnicity of Participants are 68% Caucasian, 18% Hispanic, staff 70% Caucasian and 18% Hispanic.
- CES age of Participants is distributed fairly evenly, staff trend towards older age groups.
- Success Programs Participants are 38% female, staff 89% female.
- Success ethnicity of Participants are 59% Caucasian & 30% Hispanic, staff 43% Caucasian, 39% Hispanic.
- Success age of Participants is fairly well distributed though slightly older than last year, staff lean towards older but fairly well distributed.

## Efficiency

- Fiscal Efficiency is determined by each program's annual expense, over the program's annual income.
- The goal the previous year was to have all programs be at least 90% efficient.
- This goal was met by 4 of the programs this year, this is down from one program last year.
- This year there was six months with the new 8.2 increase in rates for supported employment and 7.9% increase in IP which has helped increase our efficiency.
- The organization's overall efficiency average was 97% during the 2019-2020 fiscal year.
- Administration expenses were 10% of the overall organization's expenses.